

# NOTICE FROM LOUISIANA HEALTH PLAN FOR HURRICANE KATRINA VICTIMS

The Louisiana Health Plan (LHP) advises that you can download an application for the Louisiana High Risk Health Insurance Pool or the HIPAA Pool at

[www.lahealthplan.org](http://www.lahealthplan.org)

(Please check this site periodically for updates)

**LHP has temporarily extended its hours from 6:00 a.m. to 6:00 p.m. Monday through Friday, Central Time.**

The LHP staff will work alternate shifts to assist those in need. We know that some of our policyholders, or evacuees in need of LHP coverage, may be in different time zones. We are here to help you in any way that we can.

Please contact us at **1-800-736-0947** and press 0 for an Operator to assist you. If you know your party's extension, please dial the extension as soon as you hear the recorded message. Please leave a message if someone does not pick up. Messages are returned as soon as possible (or the next business day if it is after hours or on the weekend).

You will note that the HIPAA Pool and High Risk Pool applications can be downloaded and printed from this website.

## IMPORTANT MESSAGE FOR POLICYHOLDERS IN THE FOLLOWING PARISHES:

JEFFERSON  
ORLEANS  
PLAQUEMINES  
ST. BERNARD

ST. TAMMANY  
TANGIPAHOA  
WASHINGTON

**The grace period for policyholders in the above listed parishes has been extended. September and October premiums payments will have an extended grace period until October 30, 2005.** No penalty (including a reinstatement penalty) or loss of coverage will be implemented (as long as premiums are paid within the extended grace period).

Until October 30, third party checks and money orders will be accepted in addition to personal checks. This will accommodate those of you who have no ability to access your personal or commercial funds.

The premium address is:

**Covenant Administrators, Inc.**  
**LHP Premium Payment Dept.**  
**P.O. Box 7**  
**Suwanee, GA 30024-0007**

The claims address is:

**Covenant Administrators, Inc.**  
**P.O. Box 105738**  
**Atlanta, GA 30348-5738**  
**Electronic Payer I.D. 58102**

Pre-Admission Certification Required:

Fax - Medicor Managed Care, Inc. at 678-258-8499 or Call - Medicor 877-432-5663

**ANY** policyholder who has temporarily relocated due to Hurricane Katrina, please advise either LHP or Covenant Administrators of your temporary address and telephone number. To reach us contact the following:

<b>Louisiana Health Plan:</b>	1-800-736-0947	Toll Free	general info and enrollment
	1-225-927-3873	Baton Rouge	
	1-225-927-3873	Fax	
<b>Covenant Administrators</b>	1-800-680-8728	Toll Free	claims and premiums
<b>Medicor</b>	1-877-432-5663	Toll Free	pre-certification and case management
	1-678-258-8499	Fax	
<b>BestCare</b>	1-888-926-9851	Toll Free	PPO network - Louisiana
	<a href="http://www.bestcareinc.net">www.bestcareinc.net</a>		
<b>BeechStreet</b>	<a href="http://www.bestcareinc.net">www.bestcareinc.net</a>		PPO network – outside Louisiana (go to bottom of website for access to BeechStreet)
<b>Walgreens Health Initiatives</b>	1-800-207-2568	Toll Free	Pharmacy Benefit Manager
	<a href="http://www.mywhi.com">www.mywhi.com</a>		